



July 31, 2009

MEMO

Re: United Fire and Water Damage Restoration – Letter of Recommendation

To Whom It May Concern:

I have had the privilege of working with United Fire and Water on several instances and have been thoroughly pleased with all aspects of their work. They have proven to be extremely thorough and timely with all of the work that they have performed. We have gotten great response from both Tenant's and Landlord's alike expressing their satisfaction with the end results once the job has been completed as well as the professional manner in which the work was performed. In particular their ability to respond at a moment's notice is very impressive. They have been able to respond in under an hour, meaning being on site in under an hour (sometimes within the half hour), and all phone calls have been returned within 15 minutes from a message being left. We hope to continue our relationship with United Fire and Water in the future as there is a critical need for quick and thorough response in a time of need.

Please feel free to contact me if there is any further information needed in connection with this letter of recommendation.

Sincerely,

A handwritten signature in blue ink that reads 'Robert Svendson' with a long horizontal flourish extending to the right.

Robert Svendson
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