



To whom it may concern:

United Fire & Water has responded to several emergencies at my residential and commercial properties. UFW's ability to respond quickly has been the main reason that I continue to do business with them. Every time I have needed UFW's services, they have been on site within 45 minutes. In addition to being a reliable company, the staff exudes professionalism. Their constant communication about the process and the progress of each job gives me peace of mind. UFW's ability to handle not only the mitigation end of a flood or fire, but also the rebuild of any project that has the need, plays a large role in my loyalty to their company. I find it much easier to deal with one reputable company than multiple companies that I am not familiar with.

I would recommend United Fire & Water to anyone in need of restoration services.

Thank you,

A handwritten signature in black ink that reads "JK Neely".

Justin K. Neely
Sunvolt Technologies LLC
7575 Jefferson Hwy #131
Baton Rouge LA 70806
justin@sunvoltla.com
225-28-SOLAR office
225-229-4289 cell
225-757-5309 fax
www.sunvoltla.com
LA State Lic #51946

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